

Jalib Kenz

Java Full Stack Developer

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Aspiring Java Full Stack Developer with a background in web design, IT support, and fintech. Strong problem-solver, continuously upskilling in Java, React, Spring Boot, DevOps, and Generative AI to build scalable applications.

SKILLS:

- **Programming Languages:** JAVA, HTML, CSS, JS
- **Problem Solving:** Analytical approach to debugging and resolving issues.
- **Operating Systems:** Windows, Linux, macOS, and Android.
- **Technical Support:** Supported in hardware, software and network issues.
- **Communication:** Strong interpersonal skills to collaborate effectively with team.
- **Hardware & Software Support:** Desktops, Laptops, mobiles and EFT-POS

CORPORATE EXPERIENCES:

JAVA FULL STACK DEVELOPER TRAINEE

JUNE 2025 - PRESENT

JSpiders - Training & Development Center JUNE 2025 - PRESENT

1. Web Technologies: HTML5, CSS3, JavaScript
2. Databases: Oracle 11g, MySQL, PL/SQL
3. Frontend: React.js
4. Backend: Spring Framework
5. ORM: Hibernate
6. Programming: Core Java, Advanced Java, Spring Boot
7. DevOps Tools: Jenkins, Maven, GIT
8. Generative AI : Spring AI

Impact: Upskilled in Java Full Stack Development from India's top Java training institute.

JUNIOR PROGRAMMER

NOV 2023 - MAY 2025 (1 YEARS 6 MONTHS)

METICULOUS WEBSITES, KENZ SYSTEMS LLP, INDIA NOV 2023 – MAY 2025

Project 5: moonlightmetals.com and moonlight.qa

Created Website for the company and created domain-based emails for staffs.

Project 4: thequestinternational.com – Industrial Supplies company in Qatar

Created Website for the company and created domain-based emails for staffs.

Project 3: muneer.in and creativekoolies.com – Malayalam Movie Script Writer's Website

Created Website and reserved the domain for the production company.

Project 2: baderalshemali.com – Chartered Accountants Company in Qatar & Kuwait

Created Website, Hosting, Domain Registration, Hardware Purchases, Staff Support on Accounting Apps, Network Printer, OneDrive Premium File Sharing

Project 1: glitzhomes.co.in – Villa Project based in Thrissur, Kerala, India

Created Website, Hosting services, Domain Registration, Domain Email, Outlook Setup

Impact: Programmed websites and provided UPI payment portal support, Google review QR & NFCs. IT Support and Coding Support to customers gaining their satisfaction.

SUPPORT ENGINEER**FEB 2014 - OCT 2023 (9 YEARS 3 MONTHS)**

TRANSFER NOW TECHNOLOGY WLL, QATAR OCT 2022 - OCT 2023

1. Production of new EFT-POS Machines for 2 banks in Qatar and a bank in Jordan.
2. Escalated issues & collaborated with seniors & vendors to release OTA hotfix.
3. Onsite to Jordan to deliver, troubleshoot and provide support for POS Machines.
4. Ensured 24x7 Technical Field Support for merchants during 2022 FIFA World Cup.

Impact: Handled field support for EFT POS devices, resolving issues to maintain uptime.

KENZ SYSTEMS LLP, INDIA AUG 2021 - SEP 2022

1. IT Support, Gulf Engineering & Industrial Consultancy, Qatar
Troubleshoot software & hardware issues of PCs, Biometrics & Microscopes.
Assisted in tasks of M365, Outlook, Exchange by liaising with Admins at HQ.
Monitor BMS Systems, CCTV and report for action from FLM, SLM and vendors.
2. IT Support, Bader Al Shemali Accounting & Auditing, Qatar
Created website and webmail IDs, purchase PCs and setup OneDrive file sharing.
Resolved Outlook network issues, permissions, sharing OneDrive & calendar.

Impact: Handled the client requirements with perfection meeting the SLAs on time.

IBM, INDIA FEB 2020 – JUL 2021

1. Fix user issues of PC, MAC & Mobiles via remote desktop, calls and chats.
2. Monitored ServiceNow tickets and ensured timely resolution within SLAs.
3. Logged support calls & provided end-user training on MS Office & computer use.
4. Supported unboxing & setup new PCs for users for WFH during COVID Time.

Impact: Won multiple awards and handled efficiently the huge volume of calls & chats.

QATAR INTERNATIONAL ISLAMIC BANK, QATAR FEB 2014 - NOV 2019

1. Process Central Production of ATM Cards, OTP Hardware Tokens for all branches.
2. Process new requests on Internet Banking Channels and Call Center.
3. Received COBIT training & used support frameworks streamline issue resolution.
4. Process claims, chargebacks and process refunds for failed electronic payments.

Impact: Performed sensitive daily operations meeting SLAs of the processes for years.

JUNIOR PROGRAMMER**AUG 2012 - JAN 2014 (1 YEAR 3 MONTHS)**

MIRUS TECHNOLOGIES WLL, QATAR APR 2013 - JAN 2014

1. Created the company website customizing the template to meet business needs.
2. Created and managed domain, email, brochures and shared storages drives.

Impact: Developed website and managed digital assets to support business needs.

DILIGENZ SYSTEMS, INDIA AUG 2012 - FEB 2013

1. Coded in Java, PHP & SQL to create web apps ezTrack, ezSkill & MarkSurvey.

Impact: Built, tested, deployed and maintained custom web apps of Java, PHP & SQL.

EDUCATION:**2007 – 2011**

Bachelor of Technology in Electronics & Communication Engineering

University of Calicut - KMCT College of Engineering, India

CERTIFICATIONS:**2012** Advanced Diploma in Real Time Operating Embedded Systems - Cranes Varsity**2014** International accounting standards IFRS – Qatar International Islamic Bank**2014** Detect Fraud in Cards & Electronic Payments - International College in London**2014** Code of Conduct - Thomson Reuters – Qatar International Islamic Bank**2014** Introduction to Operational Risk Management – Qatar International Islamic Bank**2014** Financial Crime Middle East – Qatar International Islamic Bank**2016** Operational Risk & Internal Controls in Banks – Qatar International Islamic Bank**2017** Anti-Money Laundering – Qatar International Islamic Bank**2018** Business Continuity & Disaster Recovery – Qatar International Islamic Bank**2018** Information Security & Confidentiality – Qatar International Islamic Bank**2019** COBIT Application of Information Technology Governance – AAMBFS Academy**2019** Evaluation of Feasibility Studies from a credit point of view – QFBA Academy**2021** Artificial Intelligence Fundamentals (Participation) – NIELIT Government of India**2022** Google IT Automation with Python Professional Certificate – Coursera Google**2022** Google IT Support Professional Certificate – Coursera Google**2025** Information Technology Fundamentals - IBM